After the pairing process is complete, pump and therapy data are wirelessly uploaded to the Tandem Source platform.*

**Note:** These instructions are provided as a reference tool for pump users and caregivers who are already familiar with the use of an insulin pump and with insulin therapy in general. Not all screens are shown. For more detailed information on the operation of the t:slim X2 pump, please refer to its user guide.

1. In Google Play or the App Store on a compatible smartphone, search for “t:connect” and install the t:connect mobile app.

2. Open the t:connect mobile app and sign in with existing credentials or create an account.
From the Home screen, tap **OPTIONS**.

**Note:** Pairing the t:slim X2 insulin pump with a compatible smartphone via Bluetooth® technology is required for the pump to properly communicate with the mobile app.

Tap the down arrow and then tap **Device Settings**.

**Note:** If Bluetooth Settings is not an option, visit source.tandemdiabetes.com to check if the pump software needs to be updated.

Tap **Bluetooth Settings**.

Tap the toggle on.
To pair your pump to a mobile device, ensure the t:connect mobile app is installed. Open the app and sign in to begin the pairing process.

Would you like to pair your pump now?

The Mobile Connection allows the pump to connect with Bluetooth enabled mobile devices if the t:connect mobile app is available in your region.

Turn Mobile Connection on?

Select your pump

Make sure Bluetooth is active on both your phone and your pump.

Activate Bluetooth on your pump in Bluetooth Settings menu.

Find the serial number on your pump at: Options > My Pump > Pump Info

Select the radio button next to the pump and tap Next.

Select Begin and then OK on the confirmation screen.

Note: Make sure the t:slim X2 insulin pump is within close proximity to the smartphone.

The CONNECTION ON screen is displayed.

A confirmation screen will appear asking if the pump should be paired. Tap ✔️ to continue.

Flip to back to continue →
Pairing the Mobile App (continued)

A unique pairing code will automatically be generated. Depending on the pump’s software version, this will either be a 6-digit code . . .

. . . or 16-character code.

DO NOT press X or OK as this will cancel the process.

Note: The pairing code is only valid for five minutes. If the code expires, the pairing process must be restarted.

On the mobile app, enter the pairing code and tap Pair with pump.

Note: The 16-character code is case sensitive and must be entered exactly as displayed.

A confirmation screen will appear on the pump. Tap OK to continue.
Press **Sync pump data** to import recent data from the insulin pump.

Once the t:connect mobile app displays the pump data, it is now ready for viewing.

**Smartphone Setup**

- Always turn Zoom Mode off when using the t:connect app. If on, rely on the insulin pump for all therapy decisions.
- Always turn on notifications and disable battery optimization to receive pump alerts, alarms, and notifications on the paired smartphone.
- Enable smartphone security (e.g., screen lock, passcode, face recognition) before administering a bolus from the app.

Please visit tandemdiabetes.com/mobilesupport for more information on the setup and configuration of the paired smartphone. Important topics include a list of supported devices and managing updates of the phone’s operating system.

**App Tip:** The t:connect mobile app must run in the background in order to receive and transmit data to and from the pump, as well as to the Tandem cloud.
Important Safety Information: RX ONLY. The t:slim X2 insulin pump with interoperable technology is an alternate controller enabled (ACE) pump that is intended for the subcutaneous delivery of insulin, at set and variable rates, for the management of diabetes mellitus in people requiring insulin. The pump is able to reliably and securely communicate with compatible, digitally connected devices, including automated insulin dosing software, to receive, execute, and confirm commands from these devices. The pump is indicated for use in individuals six years of age and greater. The pump is intended for single patient, home use and requires a prescription. The pump is indicated for use with U-100 insulin only. Users of the pump must: be willing and able to use the insulin pump and all other system components in accordance with their respective instructions for use; test blood glucose levels as recommended by their healthcare provider; demonstrate adequate carb-counting skills; maintain sufficient diabetes self-care skills; see healthcare provider(s) regularly; and have adequate vision and/or hearing to recognize all functions of the pump, including alerts. The t:slim X2 pump, and the CGM transmitter and sensor must be removed before MRI, CT, or diathermy treatment. Visit tandemdiabetes.com/safetyinfo for additional important safety information.

Mobile Bolus Feature

The t:connect mobile app frees users to bolus from their smartphone without touching their t:slim X2 insulin pump. That increased flexibility means they can choose to wear the pump in more places.

* Uploads to the Tandem Source platform do not take place in real time and should not be relied upon by pump users, healthcare providers, or caregivers for remote patient monitoring. Standard carrier data rates may apply. † Bolus delivery from the t:connect mobile app requires a compatible smartphone model and operating system, an app update, a remote software update on the t:slim X2 insulin pump and additional training.