



## Insulin Pump Training Checklist For use with the Tandem Mobi system

Patient Information							
Patient's Name (First, Middle, Last)		Date of Birth (Month/Day	Date of Birth (Month/Day/Year) F		□ New to Pump Therapy □ Current/Experienced Pumper		
Training Date	🗆 Insulin 🗖 Saline	In Person II Vi	deo Re	emote (Disclaimer Provided)	Ote (Disclaimer Provided) Check box if patient completed, if applicable:		
A) Overview				A) (	Check box if all items in Section A were covered →		
A) Type of Insulin				U100 only Humalog/lispro/Novolog/aspart			
<ul> <li>Review pump system terminology</li> <li>Training resources: Printed, online and apps</li> <li>System components &amp; functionality: Pump (insulin delivery), App (view data, program settings, load cartridge, bolus, manage CGM), CGM (optional)</li> <li>Pump accessories</li> </ul>				<ul> <li>Precautions:</li> <li>Avoid magnets.</li> <li>Pump is watertight at 8 feet for 2 hours (IP28)</li> <li>Avoid system contact with insect repellent, lotion/sunscreen</li> <li>Adult supervision recommended for pediatrics/anyone unable to self-manage</li> </ul>			
B) Getting to Kno	w your Tandem Mob	i Pump and App	B) (	Check box if all items in Section B were covered $\rightarrow$			
<ul> <li>Tandem Mobi Pump Components</li> <li>Pump and cartridge</li> <li>Pump button functions: On/Off, Pairing, Quick Bolus, Snooze, Check Status, Fill tubing</li> <li>Pump Status Lights: See App Guide or User Guide for colors/patterns</li> <li>Pump charging: 3-5 day battery life. Charge daily using Tandem charging pad (do not put metal objects on pad).</li> </ul>				<ul> <li>Mobi App Overview and General Navigation</li> <li>Download app and create/log into Tandem Source account</li> <li>Pair/Unpair pump and app. Write down pairing PIN for future reference. Important: Pump and app must be connected to view all screens, program settings, bolus and view/manage CGM session.</li> <li>Follow "Welcome Tour" and review Dashboard, Current Status &amp; Navigation Bar</li> <li>Follow "Getting Started" section in App Guide to set up phone and app (Smartphone set up, Compatibility, Tandem Mobi system Overview)</li> <li>Interacting with app: Push notifications and phone security prompts to change settings or deliver insulin (must be set up in phone settings)</li> </ul>			
C) Settings: Pump	)	_		C) (	Check box if all items in Section C were covered $ ightarrow$		
		Weight and TDI ent	tered if	FProfile Settings Calo	ulator Used: Weight:lbs TDI:units		
<ul> <li>Programming Personal Profiles: 6 Personal Profile each with 16 segments</li> <li>Control-IQ+ technology: Input settings</li> <li>Quick Bolus Settings: ON/grams of carbohydrate if using Control-IQ+</li> </ul>				<ul> <li>Delivery limits: Important safety settings: Max bolus (set at user's reported max) and Basal Rate Limit (set at 2x highest basal rate).</li> <li>Program correct Pump Time &amp; Date</li> <li>Pump info</li> </ul>			
D) Settings: CGM				D) C	Check box if all items in Section D were covered →		
				D) (	CGM Type: 🛛 Not using CGM		
<ul> <li>If not using CGM, directed to User Guide/resources if used in the future.</li> <li>Select sensor. Review sensor details: Start session, pairing, session length, startup period, session expiration notifications, how to stop sensor session.</li> <li>Refer to CGM manufacturer User Guides for CGM details such as contraindications and calibration requirements (if any).</li> </ul>				<ul> <li>During sensor start up, no CGM readings, CGM alarms/alerts, or Control-IQ+ available. Use BG meter as needed and indicated.</li> <li>Program CGM Alerts</li> <li>CGM graph views and trend arrows</li> </ul>			
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<ul> <li>Program Alerts &amp; Gourds. Pump alerts &amp; alarms. Pump reminders. Pump sounds (including Snooze), CGM alerts, App Notification settings</li> <li>Pump &amp; CGM safety notifications alert about important safety conditions that may require acknowledgement or additional action.</li> <li>Respond to pump alarms quickly as insulin delivery has been stopped. If disconnected from app and unable to identify pump alarm, monitor glucose while troubleshooting app connection.</li> <li>Caution with therapy decisions if notified of Pump &amp; IOB Reset Alarm.</li> <li>Notifications are displayed on app &amp; through pump status lights.</li> </ul>			<ul> <li>Defaulted to ON and should remain ON. This alert notifies via pump status lights and is the <u>only</u> notification of loss of CGM connection during pump/app disconnection.</li> <li>App: Account, Pairing/unpairing, Data control, Graph Display, History, About</li> <li>Help: App Guide, Pump User Guide, Glossary, FAQs, Support Center</li> <li>See User Guide for a full list of pump, app, CGM, Control-IQ+ reminders, alerts, and alarms, how displayed and how to respond.</li> </ul>				
F) Disconnected S	States			F) C	heck box if all items in Section F were covered →		
<ul> <li>Optimizing connectivity between CGM, pump and app</li> <li>Basic troubleshooting app and pump disconnection: Move phone closer to pump, check Bluetooth phone settings, close/reopen app, unpair/re-pair</li> <li>Pump functions available during app disconnection: Deliver insulin per active personal profile; quick bolus; temp rate and active bolus continue; CGM data sent to pump; CIQ+ (if enabled); all notifications via pump status lights.</li> </ul>				<ul> <li>Pump functions <u>not</u> available during app disconnection: Cannot change settings; view pump status, CGM data or pump notifications; stop/resume insulin; load cartridge; use bolus calculator; start/stop CGM session.</li> <li>If you need to stop receiving basal <u>or</u> bolus insulin delivery and you are disconnected from app, you must <b>disconnect at the site</b>.</li> </ul>			

G) Loading Cartridge	G) Check box if all items in Section G were covered $\rightarrow$				
<ul> <li>Get ready: pump supplies, infusion set, smartphone with app, vial room temperature insulin, wash hands, use clean technique.</li> <li>Caution: <ul> <li>Always disconnect infusion set from body before starting load sequence or before removing the cartridge at any time.</li> <li>Do not remove old/place new cartridge unless cartridge load process has been initiated within the app.</li> <li>Disconnect from site during tubing fill, &amp; when tightening tubing connector</li> </ul> </li> <li>H) Infusion Sets</li> </ul>	<ul> <li>Oriect box if all items in Section 6 were covered 2</li> <li>Prepare cartridge: Follow Instructions for Use and How to Fill a Cartridge tutorial in app. Maximum fill 200 units.</li> <li>Complete Load Cartridge: Ensure disconnection from body then Fill Tubing. Cartridge minimum 30 units after tubing fill.</li> <li>Insert new infusion set, connect to filled tubing.</li> <li>Program Fill Cannula and Site Reminder, as needed.</li> <li>Tap Done to resume insulin. Review insulin level on Dashboard. Do not add or remove insulin after the load sequence.</li> </ul>				
H)	Type/Cannula length:				
<ul> <li>Proper set and site selection. Set insertion (including distance from pump and from CGM), and site rotation.</li> <li>Change every 2-3 days as directed by HCP and Instructions for Use.</li> <li>Always monitor glucose closely after site change or after being in Load Cartridge menu, especially if around sleep.</li> </ul>	<ul> <li>Always disconnect from site, not tubing connector.</li> <li>Troubleshooting: cannula issues, occlusions, adhesive issues, redness, absorption. "When in doubt, change it out."</li> </ul>				
I) Delivering Boluses	I) Check box if all items in Section I were covered $\rightarrow$				
<ul> <li>0.05 unit minimum bolus, 25 unit maximum bolus</li> <li>Bolus delivery: How to calculate, deliver, override/cancel/stop food, correction, extended and quick boluses.</li> </ul>	<ul> <li>Quick bolus: important safety feature if disconnected from app</li> <li>Consider glucose, IOB, and follow HCP recommendations prior to first bolus</li> </ul>				
J) Actions	J) Check box if all items in Section J were covered $\rightarrow$				
<ul><li>Stop and resume insulin delivery</li><li>Control-IQ+ Activity programming</li></ul>	Temp Basal Rate     Load Cartridge (Section G above)				
K) Control-IQ+ Technology	K) Check box if all items in Section K were covered →				
<ul> <li>If not using CGM, provide overview and direct to User Guide and important training resources to access prior to using CGM/AID</li> <li>Turn Control-IQ+ On/Off with required settings</li> <li>Review Control-IQ+ flag and status icons to explain how Control-IQ+ works using 30 min predicted CGM values to adjust insulin delivery</li> <li>Review Control-IQ+ Alerts</li> </ul>	<ul> <li>Activity: Exercise and Sleep programming, use and icons. Setting Sleep schedule is recommended.</li> <li>Follow all Control-IQ+ safety information including: <ul> <li>Stop insulin delivery when disconnected from pump</li> <li>Caution with manual injections, inhaled insulin while using Control-IQ+</li> </ul> </li> </ul>				
L) Safety Information	L) Check box if all items in Section L were covered $\rightarrow$				
<ul> <li>Importance of backup plan from HCP and carrying emergency supplies</li> <li>Troubleshooting hypoglycemia/hyperglycemia – occlusions, site issues, bent cannulas, air in tubing, loose connections, sickness, ketones, pumps settings, HCP guidelines. Control-IQ+ does not prevent all low and high BG events. Control-IQ+ can stop insulin delivery, but not treat hypoglycemia; Treatment may need to be adjusted. Check glucose at least 4x daily (if not using CGM) &amp; if symptoms don't match CGM.</li> <li>Precautions and Safety Tips: Do not expose pump to X-ray, electromagnetic radiation or MRI, extreme temperatures, airport scanners. Disconnect from pump &amp; contact Technical Support if pump malfunction or damage occurs</li> </ul>	<ul> <li>User/caregiver is responsible for reviewing pump limited warranty, all instructions &amp; indications for use in the User Guide on how to operate, program, manage and care for the System. It provides important warnings &amp; cautions on proper operation &amp; technical information to ensure patient safety.</li> <li>Verified that pump settings are correct, and match signed Pump Start Order. Call HCP for questions about glucose, dosing, or pump settings</li> <li>Tandem Support: www.tandemdiabetes.com or 877-801-6901 with technical questions. Contact CGM manufacturer technical support for all CGM issues</li> </ul>				
Pump Training Notes/Topics Not Addressed and why:					

	TOTAL # C	F SESSIONS:	TOTAL TIME SPENT (Required):	(15 min. increments)					
Training Acknowledgement: Training was provided and received per items checked in this document.									
Participant		Pump Trainer							
Signature <b>X</b>	Date (Month/Day/Year)	Printed Name/Signature		Date (Month/Day/Year)					
3-5 Day Follow Up	Follow up documented in Training Task (Tandem internal use only)								
Phone In person/virtual Email/Text	<b>Follow-Up Topics:</b> Infusion set troubleshooting. Set change, bolus, alarm, or Control-IQ+ questions. Reminders for online resources and support. Importance of backup plan and supplies and follow up with HCP.								
Follow Up Notes:									

Patient's Name: