



## Patient Information

Patient's Name (First, Middle, Last)		Date of Birth (Month/Day/Year)	Pump Serial Number
Training Date	<input type="checkbox"/> Insulin <input type="checkbox"/> Saline	<input type="checkbox"/> In Person <input type="checkbox"/> Video Remote (Disclaimer Provided)	<input type="checkbox"/> New to Pump Therapy <input type="checkbox"/> Currently on Pump

### A) Overview

**A) Check box if all items in Section A were covered →**

<b>A) Type of Insulin</b>	<input type="checkbox"/> U100 only Humalog/lispro/Novolog/aspart
	<input type="checkbox"/> Other insulin (contraindications covered) _____

- Review pump system terminology
- Training resources: Printed, online and apps
- System components & functionality: Pump (insulin delivery), App (view data, program settings, load cartridge, bolus, manage CGM), CGM (optional)
- Pump accessories

- Precautions:
  - Avoid magnets.
  - Pump is watertight at 8 feet for 2 hours (IP28)
  - Avoid system contact with insect repellent, lotion/sunscreen
  - Adult supervision recommended for pediatrics/anyone unable to self-manage

### B) Getting to Know your Tandem Mobi Pump and App

**B) Check box if all items in Section B were covered →**

#### Tandem Mobi Pump Components

- Pump and cartridge
- Pump button functions: On/Off, Pairing, Quick Bolus, Snooze, Check Status, Fill tubing
- LED Status Indicators: Quick Reference Guide/User Guide for colors/patterns
- Pump charging: 3-5 day battery life. Charge daily using Tandem charging pad (do not put metal objects on pad).

#### Mobi App Overview and General Navigation

- Download app and create/log into Tandem Source account
- Pair/Unpair pump and app. Write down pairing PIN for future reference. Important: Pump and app must be connected to view all screens, program settings, bolus and view/manage CGM session.
- Follow "Welcome Tour" and review Dashboard, Current Status & Navigation Bar
- Follow "Getting Started" section in **App Guide** to set up phone and app (**Smartphone set up**, Compatibility, Tandem Mobi system Overview)
- Interacting with app: Push notifications and phone security prompts to change settings or deliver insulin (must be set up in phone settings)

### C) Settings: Pump

**C) Check box if all items in Section C were covered →**

- Programming Personal Profiles: 6 Personal Profile each with 16 segments
- Control IQ technology: Input settings
- Quick Bolus Settings: ON/grams of carbohydrate if using Control-IQ

- Delivery limits: Max bolus, Basal Rate Limit
- Program correct Pump Time & Date
- Pump info

### D) Settings: CGM

**D) Check box if all items in Section D were covered →**

<b>D) CGM Type:</b>	<input type="checkbox"/> Not using CGM
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- If not using CGM, directed to User Guide/resources if used in the future.
- Select sensor. Review sensor details: Start session, pairing, session length, startup period, session expiration notifications, how to stop sensor session.
- Refer to CGM manufacturer User Guides for CGM details such as contraindications and calibration requirements (if any).

- During sensor start up, no CGM readings, CGM alarms/alerts, or Control IQ available. Use BG meter as needed and indicated.
- Program CGM Alerts
- CGM graph views and trend arrows

### E) Settings: Alerts & Sounds; App; Help

**E) Check box if all items in Section E were covered →**

- Program Alerts & Sounds: Pump alerts & alarms. Pump reminders. Pump sounds (including Snooze), CGM alerts, App Notification settings
- Pump & CGM safety notifications alert about important safety conditions that may require acknowledgement or additional action.
- Respond to pump alarms quickly as insulin delivery has been stopped. If disconnected from app and unable to identify pump alarm, monitor glucose while troubleshooting app connection.
- Caution with therapy decisions if notified of Pump & IOB Reset Alarm.
- Notifications are displayed on app & through LED colors and patterns on pump.

- CGM Alerts: CGM alerts are independent of pump alerts. Out of Range Alert is Defaulted to ON and should remain ON. This alert is the only notification of loss of CGM connection during pump/app disconnection, as LEDs will illuminate on pump.
- App: Account, Pairing/unpairing, Data control, Graph Display, History, About
- Help: **App Guide**, Pump User Guide, Glossary, FAQs, Support Center
- See User Guide for a full list of pump, app, CGM, Control IQ reminders, alerts, and alarms, how displayed and how to respond.

### F) Disconnected States

**F) Check box if all items in Section F were covered →**

- Optimizing connectivity between CGM, pump and app
- Basic troubleshooting app and pump disconnection: Move phone closer to pump, check Bluetooth phone settings, close/reopen app, unpair/re-pair
- Pump functions available during app disconnection: Deliver insulin per active personal profile; quick bolus; temp rate and active bolus continue; CGM data sent to pump; CIQ (if enabled); all notifications via LED indicators.

- Pump functions not available during app disconnection: Cannot change settings; view pump status, CGM data or pump notifications; stop/resume insulin; load cartridge; use bolus calculator; start/stop CGM session.
- If you need to stop receiving basal or bolus insulin delivery and you are disconnected from app, you must **disconnect at the site**.

**G) Loading Cartridge****G) Check box if all items in Section G were covered →** 

- Get ready: pump supplies, infusion set, smartphone with app, vial room temperature insulin, wash hands, use clean technique.
- Caution:
  - **Always disconnect infusion set from body before starting load sequence or before removing the cartridge at any time.**
  - Do not remove old/place new cartridge unless cartridge load process has been initiated within the app.
  - Disconnect from site during tubing fill, & when tightening tubing connector

- Prepare cartridge: Follow *Instructions for Use* and *How to Fill a Cartridge* tutorial in app. Maximum fill 200 units.
- Complete Load Cartridge: Ensure disconnection from body then Fill Tubing. Cartridge minimum 30 units after tubing fill.
- Insert new infusion set, connect to filled tubing.
- Program Fill Cannula and Site Reminder, as needed.
- Tap Done to resume insulin. Review insulin level on Dashboard. Do not add or remove insulin after the load sequence.

**H) Infusion Sets****H) Check box if all items in Section H were covered →** **H) Type/Cannula length:**

- Proper set and site selection. Set insertion (including distance from pump and from CGM), and site rotation.
- Change every 2-3 days as directed by HCP and Instructions for Use.
- Check glucose 2 hours after site change. **Do not change set at bedtime.**

- **Always disconnect from site, not tubing connector.**
- Troubleshooting: cannula issues, occlusions, adhesive issues, redness, absorption. "When in doubt, change it out."

**I) Delivering Boluses****I) Check box if all items in Section I were covered →** 

- 0.05 unit minimum bolus, 25 unit maximum bolus
- Bolus delivery: How to calculate, deliver, override/cancel/stop food, correction, extended and quick boluses.

- Quick bolus: important safety feature if disconnected from app
- If app is disconnected, the only way to stop a bolus is by disconnecting at site
- Consider glucose, IOB, and follow HCP recommendations prior to first bolus

**J) Actions****J) Check box if all items in Section J were covered →** 

- Stop and resume insulin delivery
- Control-IQ technology Activity programming

- Temp Rate
- Load Cartridge (Section G above)

**K) Control-IQ Technology****K) Check box if all items in Section K were covered →** 

- If not using CGM, provide overview and direct to User Guide and important training resources to access prior to using CGM/AID
- Turn Control-IQ technology On/Off with required settings
- Review Control-IQ technology flag and status icons to explain how Control-IQ works using 30 min predicted CGM values to adjust insulin delivery
- Review Control-IQ Alerts

- Activity: Exercise and Sleep programming, use and icons. Setting Sleep schedule is **recommended.**
- Follow all Control-IQ technology safety information including:
  - Stop insulin delivery when disconnected from pump
- Caution with manual injections, inhaled insulin while using Control-IQ

**L) Safety Information****L) Check box if all items in Section L were covered →** 

- Importance of backup plan from HCP and carrying emergency supplies
- Troubleshooting hypoglycemia/hyperglycemia – occlusions, site issues, bent cannulas, air in tubing, loose connections, sickness, ketones, pumps settings, HCP guidelines. Control-IQ does not prevent all low and high BG events. Control-IQ can stop insulin delivery, but not treat hypoglycemia; Treatment may need to be adjusted. Check glucose at least 4x daily (if not using CGM) & if symptoms don't match CGM.
- Precautions and Safety Tips: Do not expose pump to X-ray, electromagnetic radiation or MRI, extreme temperatures, airport scanners. Disconnect from pump & contact Technical Support if pump malfunction or damage occurs

- User/caregiver is responsible for reviewing all instructions & indications for use in the User Guide on how to operate, program, manage and care for the System. It provides important warnings & cautions on proper operation & technical information to ensure patient safety.
- Verified that pump settings are correct, and match signed Pump Start Order. Call HCP for questions about BG, dosing, or pump settings
- Tandem Support: [www.tandemdiabetes.com](http://www.tandemdiabetes.com) or 877-801-6901 with technical questions. Contact CGM manufacturer technical support for all CGM issues

Pump Training Notes/Topics Not Addressed and why: \_\_\_\_\_

**TOTAL TIME SPENT (Required):** \_\_\_\_\_ (15 min. increments)**Training Acknowledgement: Training was provided and received per items checked in this document.****Participant Signature****Pump Trainer Signature**

Signature <b>X</b>	Date (Month/Day/Year)	Signature <b>X</b>	Date (Month/Day/Year)
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**3-5 Day Follow Up** **Follow up documented in Training Task** (Tandem internal use only) Phone  In person/virtual  Email/Text**Follow-Up Topics:** Infusion set troubleshooting. Set change, bolus, alarm, or Control IQ questions. Reminders for online resources and support. Importance of backup plan and supplies and follow up with HCP.

Follow Up Notes: \_\_\_\_\_

Follow Up Training Signature(s) (Note: Trainer signature required; Participant signature required only when done in person)

**Participant Signature****Pump Trainer Signature**

Signature <b>X</b>	Date (Month/Day/Year)	Signature <b>X</b>	Date (Month/Day/Year)
Patient Name:			