

# How to change a CGM sensor vs. a CGM transmitter when using two Devices

## Changing a Sensor:

When replacing a CGM sensor, only perform the steps below on a SINGLE device. For example, if you have your pump and phone connected to your CGM transmitter you should only perform the steps below on your pump OR phone, **but not both**.

1. Select “Stop Sensor” on pump OR phone
2. Remove CGM sensor and transmitter from body
3. Remove CGM transmitter from the sensor and discard sensor
4. After waiting 15 minutes, place new sensor on the body and insert transmitter
5. Within 5 minutes of inserting sensor, select “Start Sensor” on the same device used in step 1
6. Enter sensor code, or once warmup period is complete, perform 2 fingerstick calibrations and enter the BG value from the blood glucose meter into the pump OR phone
  - a. The two initial fingerstick calibrations must be entered on the same device used in step 1. After initial calibrations, calibration can be entered on either device every 24 hours.
7. Other device will automatically join the sensor session and begin displaying data
  - a. This may take up to 10 minutes

*See next page for how to change a transmitter and sensor together.*



## Changing a Transmitter and Sensor:

1. Select “Stop Sensor” on pump AND phone
2. Remove CGM sensor and transmitter from body and discard both
3. After waiting 15 minutes, enter new Transmitter ID on either pump OR phone
4. Confirm new Transmitter ID on same device used in step 3
5. Place new sensor on the body and insert new transmitter
6. Within 5 minutes of inserting sensor, select “Start Sensor” on the same device used in step 3
7. Enter sensor code, or once warmup period is complete, perform 2 fingerstick calibrations and enter the BG value from the blood glucose meter into the pump OR phone
  - a. The two fingerstick calibrations must be entered on the same device used in step 3. After initial calibrations, calibration can be entered on either device every 24 hours.
8. Enter new Transmitter ID on other device
9. Select “Start Sensor” on other device
  - a. At this step, the customer should be in the warmup period on both devices
10. CGM data should start appearing on both devices within 10 minutes assuming no loss of connection

