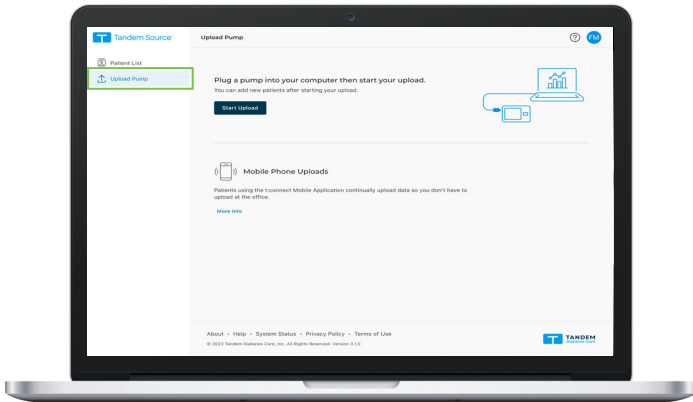




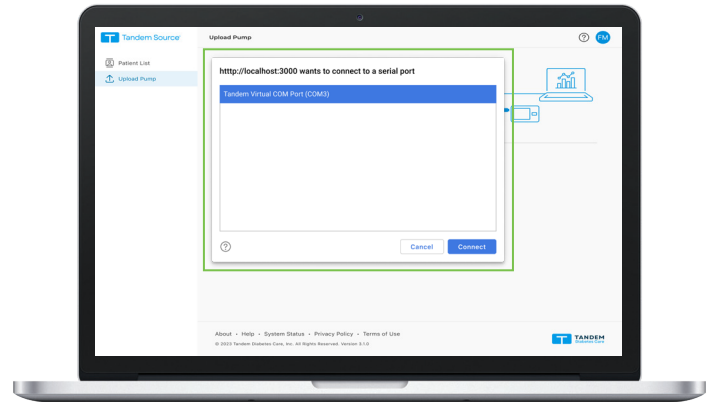
Visit source.tandemdiabetes.com and log in with your current t:connect HCP email address and password. Follow the easy steps on this page to upload data from a t:slim X2 pump.



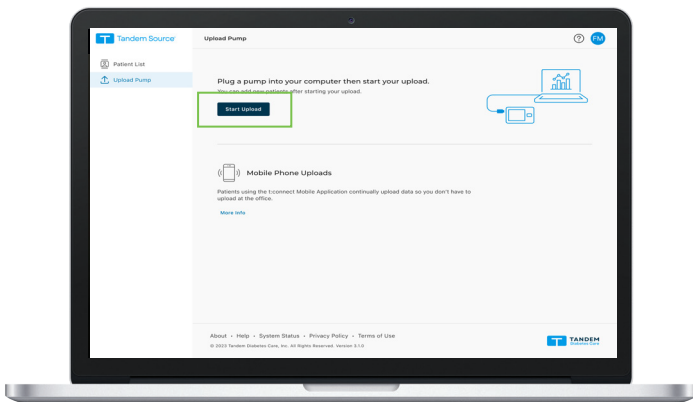
1 Plug the pump into the computer using the USB cable provided with the t:slim X2 pump.



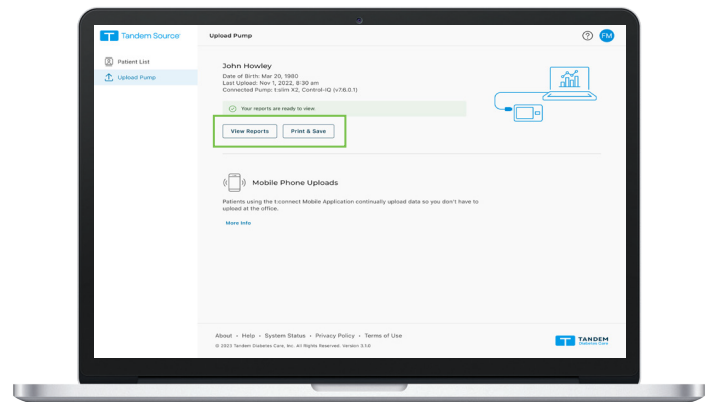
2 Click **Upload Pump** in the main menu.
Note: You may need to expand the main menu by clicking on the menu icon [≡].



3 Click on **Tandem Virtual COM Port** to highlight in blue and click **Connect**.



4 Click **Start Upload** to begin the data upload.



5 Click **View Reports** or **Print & Save** to view, print, or save reports.



Try the steps below if you have any issues

- ✓ Close any other browser tabs or sessions currently using Tandem Source on the computer
- ✓ Close other applications that sync with the pump (e.g., t:connect HCP Uploader in your task tray, Tandem Device Updater, t:connect Uploader, Glooko, Diasend, Tidepool)
- ✓ Make sure you are using the cable that came with the insulin pump (it's black with the white Tandem logo on the micro-USB end)
- ✓ Try plugging the cable into a different USB port on your computer
- ✓ Select "Try Again." If your browser displays a message to connect to a serial port, select "Tandem Virtual COM Port," "Connect," and then try uploading again.
- ✓ Check your browser settings at **about://settings/content/serialPorts**. Select "Sites can ask to connect to serial ports," then try uploading again.
- ✓ Try restarting your computer



For additional assistance,
please contact
Customer Support at
(877) 801-6901.

Important Safety Information: RX ONLY. The t:slim X2 pump and Control-IQ technology are intended for single patient use. The t:slim X2 pump and Control-IQ technology are indicated for use with NovoLog or Humalog U-100 insulin. [t:slim X2 insulin pump](#): The t:slim X2 insulin pump with interoperable technology is intended for the subcutaneous delivery of insulin, at set and variable rates, for the management of diabetes mellitus in people requiring insulin. The pump is able to reliably and securely communicate with compatible, digitally connected devices, including automated insulin dosing software, to receive, execute, and confirm commands from these devices. The pump is indicated for use in individuals 6 years of age and greater.

Control-IQ technology: Control-IQ technology is intended for use with compatible integrated continuous glucose monitors (iCGM, sold separately) and alternate controller enabled (ACE) pumps to automatically increase, decrease, and suspend delivery of basal insulin based on iCGM readings and predicted glucose values. It can also deliver correction boluses when the glucose value is predicted to exceed a predefined threshold. Control-IQ technology is intended for the management of Type 1 diabetes mellitus in persons 6 years of age and greater.

WARNING: Control-IQ technology should not be used by anyone under the age of 6 years old. It should also not be used in patients who require less than 10 units of insulin per day or who weigh less than 55 pounds.

Control-IQ technology is not indicated for use in pregnant women, people on dialysis, or critically ill patients. Do not use Control-IQ technology if using hydroxyurea. Users of the t:slim X2 pump and Control-IQ technology must: use the insulin pump, CGM, and all other system components in accordance with their respective instructions for use; test blood glucose levels as recommended by their healthcare provider; demonstrate adequate carb-counting skills; maintain sufficient diabetes self-care skills; see healthcare provider(s) regularly; and have adequate vision and/or hearing to recognize all functions of the pump, including alerts, alarms, and reminders. The t:slim X2 pump must be removed before MRI, CT, or diathermy treatment. Visit tandemdiabetes.com/safetyinfo for additional important safety information.

The [Tandem Source platform](#) is intended for use by individuals with diabetes mellitus who use Tandem Diabetes Care insulin pumps, their caregivers, and their healthcare providers in home and clinical settings. The Tandem Source platform supports diabetes management through the display and analysis of information uploaded from Tandem insulin pumps.

© 2023 Tandem Diabetes Care, Inc. All rights reserved. Tandem Diabetes Care, the Tandem logo, Control-IQ, t:connect HCP, Tandem Source, and t:slim X2 are either registered trademarks or trademarks of Tandem Diabetes Care, Inc. in the United States and/or other countries. All third-party marks are the property of their respective owners. ML-1012917_A

