Pairing the t:connect Mobile App with the t:slim X2 Insulin Pump

The instructions below are provided as a reference tool for caregivers who are already familiar with the use of an insulin pump and with insulin therapy in general. Not all screens are shown. For more detailed information on the operation of the t:slim X2™ insulin pump, please refer to its user guide.

Download the App

Pairing the t:slim X2 insulin pump with a phone via Bluetooth® technology will allow the pump to properly communicate with the t:connect® mobile app. If the proper software version is installed on the pump, the whole process should take less than five minutes.

To begin the pairing process, visit the Google Play store or the Apple App Store, search for “Tandem Diabetes” and select “t:connect mobile” from the results. It is recommended to upload pump data via USB prior to syncing your pump with the app.

Enable Bluetooth Connection

1. Device Settings
   - Display Settings
   - Bluetooth Settings
   - Time and Date
   - Sound Volume

Unlock the pump, tap OPTIONS, tap , tap Device Settings, then select Bluetooth Settings.

NOTE: If Bluetooth Settings is not an option, you may need to update your pump software. Visit portal.tandemdiabetes.com to check for available software updates.

2. Bluetooth Settings
   - Mobile Connection

Tap the toggle to turn on the Mobile Connection and enable Bluetooth.

3. Turning the Mobile Connection on will allow the pump to connect to Bluetooth enabled mobile devices. The t:connect mobile app may or may not be available in your area.

Select to turn on the Mobile Connection. A brief confirmation screen will show that the ability to connect to a mobile device is now turned on.

Pair App With Pump

1. Make sure Bluetooth is active on both your phone and your pump.
   - Activate Bluetooth on your pump in the Bluetooth Settings menu.

Go to the t:connect mobile app, login, and select Begin to start the pairing process. Select OK on the confirmation screen.

NOTE: Make sure that the Bluetooth setting on the device has already been turned on.

2. Select your pump
   - Activate Bluetooth on your pump in the Bluetooth Settings menu.
   - Find the serial number on your pump at: Options > My Pump > Pump Info
   - t:slim pump ***123

On the pump, select Pair Device and then press to continue.

NOTE: Make sure the pump is within close proximity to the phone. Once a connection is established, select the radio button next to the pump's serial number and tap Next.

NOTE: Make sure Bluetooth is active on both your phone and your pump.

Visit portal.tandemdiabetes.com to check for available software updates.
4. **Pairing Code**

Using the mobile app, input the code below to connect your pump or close this prompt to cancel.

Pairing Code
A1b2 - C3d4 - E5f6 - G7h8

OK

A unique pairing code will be automatically generated.

**NOTE:** Do not press OK located under the unique pairing code, as this will cancel the pairing process.

**NOTE:** The unique code is only valid for five minutes. If the code expires, the pairing process must be restarted by selecting Pair Device from the Bluetooth Settings screen.

5. **Input your pairing code**

View the pairing code on your pump within the Bluetooth Settings menu, by pressing “Pair Device”.

Paring code is Case Sensitive.

A1b2 C3d4 E5f6 G7h8

Pair with pump

Enter the code that is displayed on the pump directly into the mobile app and press Pair with pump.

**NOTE:** The code is case sensitive and must be entered exactly as it is displayed. Your unique code is only valid for five minutes. If the code expires, you will need to begin the pairing process again.

6. **DEVICE PAIRED**

You may now use the t:connect mobile app to view data from your pump.

Once the code has been successfully entered, a confirmation screen will appear on the pump. Tap CLOSE.

7. **Pump paired successfully**

Your pump is now linked to your t:connect account.

t:slim pump ***123

Press Sync pump data. The app will then import recent data from the insulin pump.

**NOTE:** It is recommended to upload current pump data via USB to the t:connect web application prior to syncing your pump with the app.

8. **Sync pump data**

The app now displays the pump data and is ready for viewing.

**NOTE:** Data uploads to t:connect do not take place in real-time and require an internet or wireless data connection.