



## **Update on Class 1 Recall for t:connect Mobile App v2.7 for iOS (U.S. Only)**

May 9, 2024

This week the FDA posted a Class 1 Recall notification for our t:connect Mobile App iOS v2.7. The t:connect Mobile App is only available in the United States. The recall does not include Android app users.

**The correction highlighted in the recall notice was addressed in the t:connect app update for the Apple iOS platform (v2.7.1) released on March 18th. Affected customers were notified by Tandem on March 26th, and more than 98% of affected customers had already updated their devices as of April 15th. We continue to make every effort to contact everyone who has not yet updated their iOS app to the new version.**

Customers using the t:connect Mobile App on the Apple iOS platform can find more information, including how to check the version of the app they are running and how to update the app to v2.7.1, in the notification sent out to affected customers on March 26, 2024.

[\*\*View March 26, 2024 customer notification >\*\*](#)

Ensuring the safety of our patients is our top priority, and we take any safety concerns with our products very seriously. No deaths have been reported, and we will continue monitoring the new version of the t:connect app released in March to ensure the concerns described in the recent recall notice from the FDA have been addressed.