



Flying with your Tandem Insulin Pump

If you plan to travel by air with your insulin pump, some advance planning may make your security screening go smoother. Your device is safe for use during air travel and complies with FAA wireless transmission standards. It is also designed to withstand common electromagnetic interference and can be safely carried through metal detectors.

However, your Tandem insulin pump should **NOT** be put through machines that use X-rays, including airline luggage X-ray machines and full-body scanners. We recommend disconnecting at the infusion site and asking the security agent for an alternative screening method. If you prefer to stay connected, you can notify the agent about your pump and request to go through a standard metal detector wearing your pump.

It may be helpful to provide a printout of the information below to the security agent with your pump during screening. If you have any questions about traveling with your pump, please call Tandem Customer Support at (877) 801-6901*. We are here for you 24 hours a day, 7 days a week.

*If you are outside of the U.S. and need to contact customer support, please call +1-858-255-6269.

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Dear TSA or airport representative

This is an insulin pump from Tandem Diabetes Care, a life-sustaining medical device prescribed by a physician. It is designed to withstand common electromagnetic interference and can be safely carried through metal detectors, but **should not be exposed to any form of X-rays**. This includes airline luggage X-ray machines and full-body scanners.

Please provide a screening method other than X-ray for this insulin pump. If you have any questions about this device, please call Tandem Customer Support at (877) 801-6901*. We are available 24 hours a day, 7 days a week.

Sincerely,



www.tandemdiabetes.com



Metal Detectors



X-rays, including full body scanners and luggage screening machines



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