



FLYING WITH YOUR

Tandem Insulin Pump



If you plan to travel by air with your insulin pump, some advance planning may make your security screening go smoother.

Your device is safe for use during air travel and complies with FAA wireless transmission standards. It is also designed to withstand common electromagnetic interference and can be safely carried through metal detectors.

However, your Tandem Diabetes Care insulin pump should NOT be put through machines that use X-rays, including airline luggage X-ray machines and full-body scanners.

We recommend disconnecting at the infusion site and asking the security agent for an alternative screening method. If you prefer to stay connected, you can notify the agent about your pump and request to go through a standard metal detector wearing your pump.

It may be helpful to provide a printout of the information below to the security agent during the screening.

If you have any questions about traveling with your insulin pump, please visit tandemdiabetes.com or call Tandem Diabetes Care Customer Support at [\(877\) 801-6901](tel:8778016901). We are here for you 24 hours a day, 7 days a week.

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Show this document to the TSA or airport representative

Dear TSA or airport representative,

This is an insulin pump from Tandem Diabetes Care, a life-sustaining medical device prescribed by a physician. It is designed to withstand common electromagnetic interference and can be safely carried through metal detectors, but it should not be exposed to any form of X-rays. This includes airline luggage X-ray machines and full-body scanners.

Please provide a screening method other than X-ray for this insulin pump. If you have any questions about this device, please call [Tandem Customer Support at \(877\) 801-6901](tel:8778016901).

Sincerely,
Tandem Diabetes Care



Metal detectors



X-rays, including full body scanners and luggage screening machines



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(877) 801-6901
tandemdiabetes.com

t:slim X2 Insulin Pump



Need additional help?
Visit our support center.